

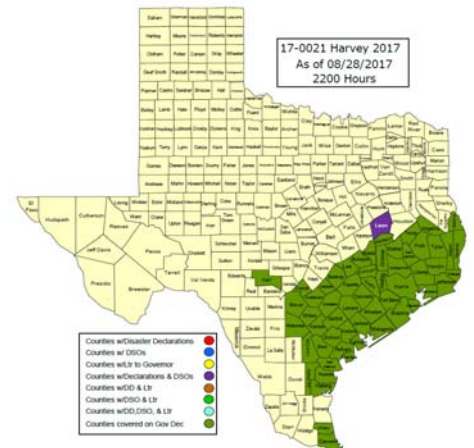


## IEBP Natural Disaster Protocol

### Texas Department of Insurance Support due to Hurricane Harvey

*IEBP is NOT regulated by Texas Department of Insurance but will be compliant with TDI recommendation for carrier support to impacted covered individuals who reside in an identified devastated county*

1. TDI encourages carriers to provide relief to those policyholders in counties covered in the governor's proclamations, including the suspension of premium payments to allow continuing insurance coverage.
  - A. **IEBP Sixty Day Suspension of payments for October Plan Year. Due date will be December 1, 2017.**
2. It is the opinion of the Texas Department of Insurance that all health insurers and health maintenance organizations that provide health coverage or cover the payment of medical or other health care services as a part of any policy or certificate or evidence of coverage should, throughout the duration of the governor's proclamations, authorize payment for necessary medical equipment, supplies, and services regardless of the date on which the service, equipment, or supplies were most recently provided.
  - A. **IEBP acceptance of Late Terms/Enrollments Sixty Day expanded period of time. Due date will be December 1, 2017.**
3. It is the opinion of the Texas Department of Insurance that all health insurance companies and health maintenance organizations should waive penalties and restrictions on insureds, certificate holders, or enrollees when these insureds, enrollees, or certificate holders obtain necessary emergency and nonemergency health and dental services out-of-network as a result of the disaster through the duration of the governor's proclamations. Additionally, health insurance companies and health maintenance organizations should not deny payment for necessary emergency and nonemergency health and dental services that are obtained out-of-network as a result of the threat of imminent disaster through the duration of the governor's proclamations.
  - A. **IEBP will bump up network benefit for Employers within impacted counties for OON non emergent and emergent services. Services incurred for the months of August and September 2017.**
4. It is the opinion of the Texas Department of Insurance that all health insurance companies and health maintenance organizations should extend, as necessary, through the duration of the governor's proclamations, any claim-filing deadlines for providers, insureds, certificate holders, or enrollees, including those set forth in Insurance Code §1301.102 and §843.337(a), and 28 Texas Administrative Code §21.2806(a) and §21.2819.
  - A. **IEBP will accept providers within devastated geographic areas, an extension of filing and appeal deadlines by 60 days. Claim filing deadlines and appeals for impacted geographic providers and covered individuals will be extended through November 2017.**
5. The Texas Department of Insurance is of the opinion that all insurance companies and health maintenance organizations should waive contractual restrictions that require insureds, certificate holders, or enrollees to obtain preauthorization, referrals, notification of hospital admissions, or medical necessity reviews for specified health care or dental services through the duration of the governor's proclamations.
  - A. **IEBP will delete prior authorization penalties within devastated geographic areas by for services incurred for the months of August and September. Prior Authorization and Medical Necessity will still be obtained, but late penalties will not be applied.**
6. It is the opinion of the Texas Department of Insurance that all health insurers and health maintenance organizations that provide prescription medication coverage as part of any policy, certificate, or evidence of coverage should, through the duration of the governor's proclamations, authorize payment to pharmacies for up to a ninety day supply of any prescription medication for individuals regardless of the date upon which the prescription had
  - A. **IEBP has approved OptumRx to lift 'refill too soon' membership in the counties devastated by Hurricane Harvey for 60 days. Please see the identified devastated counties below.**



#### Angelina County

- ★ Angelina & Nacogdoches Co WCID #1
- ★ Angelina CAD
- ★ City of Diboll
- ★ City of Huntington
- ★ City of Zavalla
- ★ Four Way SUD
- ★ Huntington HA

#### Aransas County

- ★ City of Fulton
  - ★ City of Rockport
- #### Atascosa County
- ★ City of Christine
  - ★ City of Lytle
  - ★ City of Pleasanton
  - ★ Pleasanton HA

#### Austin County

- ★ Austin CAD
- ★ Austin Co ECD
- ★ Bellville HA
- ★ City of Bellville
- ★ City of Sealy
- ★ City of Wallis

**Bastrop County**

- ★ Bastrop Co ESD #2
- ★ Bastrop County ESD #1
- ★ Bastrop HA
- ★ Lost Pines GCD

**Bexar County**

- ★ City of Garden Ridge
- ★ City of Shavano Park
- ★ City of Universal City

**Brazoria County**

- ★ Angleton DD
- ★ Brazoria CAD
- ★ Brazoria Co DD #5
- ★ City of Alvin
- ★ City of Brookside Village
- ★ City of Freeport
- ★ City of Lake Jackson
- ★ City of Liverpool
- ★ City of Manvel
- ★ City of Oyster Creek
- ★ City of Richwood
- ★ City of Surfside Beach
- ★ City of Sweeny
- ★ Village of Jones Creek

**Brazos County**

- ★ Brazos CAD
- ★ Brazos Valley SWMA

**Burleson County**

- ★ City of Caldwell

**Caldwell County**

- ★ City of Lockhart
- ★ City of Luling
- ★ City of Martindale
- ★ Luling HA
- ★ Plum Creek Conservation District

**Calhoun County**

- ★ Calhoun 911 ECD
- ★ Calhoun CAD
- ★ City of Point Comfort
- ★ City of Port Lavaca
- ★ City of Seadrift
- ★ Port of Port Lavaca-Calhoun Co ND

**Cameron County**

- ★ Brownsville HA
- ★ Brownsville ID
- ★ Cameron Co 911
- ★ Cameron Co ID #6
- ★ Cameron Co RMA
- ★ Cameron County HA
- ★ City of Brownsville
- ★ City of Laguna Vista
- ★ City of Palm Valley
- ★ City of Rancho Viejo
- ★ City of Rio Hondo
- ★ City of San Benito
- ★ City of South Padre Island
- ★ Olmito WSC
- ★ Valley MUD #2

**Chambers County**

- ★ City of Mont Belvieu

**Colorado County**

- ★ City of Columbus
- ★ City of Eagle Lake
- ★ City of Weimar
- ★ Colorado Valley Transit

**Comal County**

- ★ Bulverde Spring Branch Library
- ★ Canyon Lake Comm. Library Dist.
- ★ Canyon RWA
- ★ City of Bulverde
- ★ Fair Oaks Ranch
- ★ WORD of Comal Co

**DeWitt County**

- ★ City of Cuero
- ★ Cuero HA
- ★ Pecan Valley GCD
- ★ Yorktown HA

**Fayette County**

- ★ City of Carmine
- ★ City of Fayetteville
- ★ City of Flatonia
- ★ City of La Grange
- ★ City of Schulenburg
- ★ Fayette CAD
- ★ Fayette Co WCID
- ★ Fayette County GCD
- ★ La Grange HA
- ★ Schulenburg HA

**Fort Bend County**

- ★ City of Arcola
- ★ City of Fulshear
- ★ City of Meadows Place
- ★ City of Needville
- ★ City of Thompsons
- ★ Fort Bend Co ESD #2

**Galveston County**

- ★ Bayview MUD
- ★ City of Bayou Vista
- ★ City of Jamaica Beach
- ★ City of Santa Fe
- ★ Galveston Co DD #2
- ★ Galveston Co ECD
- ★ Galveston Co FWSD #6
- ★ Galveston Co Health District
- ★ Galveston Co MUD #12
- ★ Galveston Co WCID #19
- ★ Galveston HA

**Goliad County**

- ★ City of Goliad
- ★ Goliad HA

**Gonzales County**

- ★ City of Gonzales
- ★ City of Nixon
- ★ City of Waelder

**Grimes County**

- ★ City of Navasota

**Guadalupe County**

- ★ City of Marion
- ★ Guadalupe AD
- ★ Guadalupe County GCD

**Hardin County**

- ★ City of Kountze
- ★ City of Sour Lake
- ★ Hardin Co ESD #2

**Harris County**

- ★ City of Deer Park
- ★ City of El Lago
- ★ City of Jersey Village
- ★ City of Morgan's Point
- ★ City of Nassau Bay

- ★ City of Shoreacres
- ★ City of Southside Place
- ★ City of Taylor Lake Village
- ★ Harris Co ESD #12
- ★ Harris Co ESD #13
- ★ Harris Co ESD #46
- ★ Harris Co ESD #50
- ★ Harris Co WCID #1
- ★ Harris Co WCID #92
- ★ Lakeview PD
- ★ North Hampton MUD
- ★ North Houston District
- ★ Sunbelt FWSD

**Jackson County**

- ★ City of Edna
- ★ City of Ganado
- ★ Jackson Co ESD #3
- ★ Lavaca-Navidad RA

**Jasper County**

- ★ City of Jasper
- ★ City of Kirbyville
- ★ Jasper CAD
- ★ Jasper County WC&ID #1
- ★ Jasper HA
- ★ Kirbyville HA
- ★ Rayburn Country MUD
- ★ Southeast TX GWCD

**Jefferson County**

- ★ City of Bevil Oaks
- ★ City of Groves
- ★ City of Nederland
- ★ City of Port Neches
- ★ South East Texas RPC
- ★ Spindletop Center

**Jim Wells County**

- ★ Alice HA
- ★ City of Premont
- ★ Rural Economic Assist. League

**Karnes County**

- ★ City of Falls City
- ★ City of Karnes City

**Kerr County**

- ★ City of Ingram
- ★ Kendall Co WCID #1
- ★ Kerr 911 Network
- ★ Kerrville PUB
- ★ Upper Guadalupe RA

**Lavaca County**

- ★ City of Hallettsville
- ★ City of Moulton
- ★ City of Shiner
- ★ City of Yoakum

**Lee County**

- ★ City of Giddings
- ★ Lee CAD

**Leon County**

- ★ Centerville HA
- ★ City of Centerville
- ★ City of Marquez
- ★ Leon CAD

**Liberty County**

- ★ Cleveland HA
- ★ Tarkington SUD

**Live Oak County**

- ★ City of George West

**Madison County**

- ★ City of Madisonville

**Matagorda County**

- ★ Bay City HA
- ★ City of Palacios
- ★ Matagorda CAD
- ★ Matagorda County WCID

**Montgomery County**

- ★ City of Montgomery
- ★ City of Oak Ridge North
- ★ City of Panorama Village
- ★ City of Patton Village
- ★ City of Roman Forest
- ★ City of Willis
- ★ East Montgomery Co ID
- ★ Montgomery Co ECD
- ★ Montgomery Co ESD #1
- ★ Montgomery Co ESD #9
- ★ Montgomery Co WCID #1
- ★ River Plantation MUD
- ★ Southern Montgomery Co MUD
- ★ Town of Cut And Shoot

**Newton County**

- ★ Newton HA

**Nueces County**

- ★ City of Portland
- ★ Coastal Bend COG
- ★ Corpus Christi HA
- ★ Nueces Co WCID #3
- ★ Nueces Co WCID #4

**Orange County**

- ★ City of Pine Forest
- ★ City of Pinehurst
- ★ City of West Orange

- ★ Orange CAD
- ★ Orange Co ESD #1
- ★ Orange Co WCID #2
- ★ Orange County DD
- ★ Orange County Nav & Port Dist

**Polk County**

- ★ City of Corrigan
- ★ City of Livingston
- ★ City of Onalaska
- ★ Polk Co FWSD #2
- ★ Sam Rayburn MPA

**Refugio County**

- ★ City of Refugio
- ★ City of Woodsboro
- ★ Refugio GCD

**Sabine County**

- ★ City of Hemphill
- ★ City of Pineland

**San Jacinto County**

- ★ Cape Royale Utility District
- ★ City of Shepherd
- ★ San Jacinto CAD
- ★ San Jacinto Co ESD

**San Patricio County**

- ★ City of Aransas Pass
- ★ City of Gregory
- ★ City of Ingleside
- ★ City of Odem
- ★ Gregory HA
- ★ Mathis HA

**Trinity County**

- ★ City of Trinity
- ★ Riverside SUD
- ★ Trinity CAD

**Tyler County**

- ★ City of Chester
- ★ City of Woodville
- ★ Tyler CAD

**Victoria County**

- ★ Golden Crescent RPC
- ★ Quail Creek MUD
- ★ Victoria Co GCD
- ★ Victoria HA

**Walker County**

- ★ City of Huntsville
- ★ Walker CAD
- ★ Walker Co SUD

**Waller County**

- ★ Brookshire MWD
- ★ City of Brookshire
- ★ Hempstead
- ★ Waller

**Washington County**

- ★ Brenham
- ★ Brenham HA

**Wharton County**

- ★ City of East Bernard
- ★ City of Wharton
- ★ Coastal Bend GWCD
- ★ El Campo HA
- ★ Wharton Co WCID #2

**Willacy County**

- ★ City of Lyford
- ★ City of Raymondville

**Wilson County**

- ★ City of Poth
- ★ Floresville HA